I. Application/Purpose

This support bulletin will cover the steps necessary to manually upgrade the firmware on the Legrand WiFi to RFLC and WiFi to Z-wave Bridges on the Intuity Home Automation System.

Please note that this update procedure is recommended for best system functionality and stability. This procedure will update the bridges from Firmware v11 to Firmware v13.

II. Associated Part Numbers

HA7000
HA7020
HA7040

III. Explanation

Initiating the firmware update procedure is best performed right in the Intuity Home Automation app. To begin, open the Intuity Home Automation app on a device running either iOS or Android. Once connected to the Intuity Controller, the home screen will appear in the app. Select the “Device Assistant” option (FIGURE 1).
Next, select the “List of Devices” option under the “Device Assistant” menu (FIGURE 2).

![Device Assistant](image)

**FIGURE 2**

This will show a view of all of the devices installed on the Intuity Home Automation system. Here we must select the appropriate bridge device to update. The HA7020 WiFi to RFLC (FIGURE 3) and HA7040 WiFi to Z-Wave (FIGURE 4) bridges may appear in this list if both (or either) are installed. Both will need to be updated using the same procedure. Select the appropriate bridge to begin.
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FIGURE 3

FIGURE 4
Finally, press the “Update Now” option next to the “Update Sentry Firmware” selection on the Bridges properties screen (FIGURE 5). Note that the bridge firmware is listed as “v11” on this same screen.

![FIGURE 5](image)

The “Status” section of the properties screen will update with a message stating: “Performing firmware update...” (FIGURE 6) This process can take up to one minute.
FIGURE 6

Once the new firmware has been downloaded and applied, the Intuity Controller will force the bridge device to reboot. The “Status” section of the properties screen will state: “Update successful. Rebooting sentry…” (FIGURE 7) This process can take up to an additional minute.
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FIGURE 7

Once the reboot is finished, the firmware update process has been completed. The “Status” section of the properties screen will note that the update is complete. Take note that the firmware version will now read “v13” to indicate the new firmware version of the bridge (FIGURE 8).
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FIGURE 8

This process can be completed for any additional bridges that may be installed on the Intuity Home Automation Controller.