



U.S. Consumer Product Safety Commission – Fast Track Recall

Recall Date: April 9, 2020

Recall Number: 20-109

Pass & Seymour Recalls Commercial-Grade Electrical Receptacles Due to Burn Hazard

Recall Summary

Name of Product: Commercial-Grade Tamper Resistant Duplex Receptacles

Hazard: A manufacturing error within the receptacles could lead consumers to incorrectly force the plug into the receptacle, causing the plug blades to overheat, posing a burn risk to the consumer.

Remedy: Replace, Refund

Consumers should immediately stop using the recalled receptacles and contact the firm for a free replacement, a full refund or a refund in the form of a credit.

Consumer Contact:

Pass & Seymour toll-free at 833-552-0388 between 8 a.m. to 5 p.m. ET Monday through Friday, or visit the firm’s website at www.legrand.us (look for “Pass & Seymour” in the “Brands” menu) and click on “Product Recall” under the “HELP” section at bottom of page for more information.

Recall Details

Units: About 685,000

Description:

This recall involves Pass & Seymour commercial-grade tamper resistant duplex electrical receptacles with the following model numbers.

Model Numbers				
TR15GRY	TR20W	TR26342I	TR26352RNICC6	TR5352I
TR15I	TR20WCC8	TR26342LA	TR26352RW	TR5352LA
TR15LA	TR26242BK	TR26342W	TR26352W	TR5352W
TR15W	TR26252	TR26352	TR26352WCC8	WR20TR
TR20	TR26252BK	TR26352BK	TR5252	WR20TRGRY

TR20BK	TR26252GRYCC8	TR26352BKCC8	TR5252GRY	WR20TRGRYCC8
TR20CC8	TR26252I	TR26352GRY	TR5252I	WR20TRI
TR20GRY	TR26252LACC8	TR26352GRYCC8	TR5252LA	WR20TRLA
TR20I	TR26252W	TR26352I	TR5252W	WR20TRW
TR20ICC8	TR26252WCC8	TR26352LACC8	TR5352	WR20TRW
TR20LA	TR26342BK	TR26352RBK	TR5352BK	WR20TRWCC8
TR20LACC8	TR26342GRY	TR26352GCC6	TR5352GRY	

The model number is printed on the labels on the individual product boxes or cartons. “Legrand” is printed on the back of the receptacles. The following manufacturing date codes can be found on the outside of the carton: 43U, 44U, 45U, 46U, 47U, 48U, 49U, 50U, 51U, 52U, 53U, 01V, 02V.

The following manufacturing date codes may also be found hot-stamped on the back of the device(s): “MU”, “NU”, “PU” and “AV”.

Incidents/Injuries: None reported

Sold At: Electrical equipment suppliers and other stores nationwide between October 2019 and February 2020 for between \$3 and \$10.

Importer: Pass & Seymour Inc., of Syracuse, N.Y

Manufactured in: Mexico

Photos



Front view of recalled receptacle with packaging and model number circled in red



Rear view of recalled receptacle with packaging with arrow pointing to location of date code



Rear view of recalled receptacle with location of date code circled



Outside view of carton with location of date code circled

Footer



This recall was conducted voluntarily by the company under CPSC’s Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online

to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800