

## Pass & Seymour Commercial-Grade Electrical Receptacle recalled due to burn hazard

<p> <b>Starting date:</b>  <b>Posting date:</b>  <b>Type of communication:</b>  <b>Subcategory:</b>  <b>Source of recall:</b>  <b>Issue:</b>  <b>Audience:</b>  <b>Identification number:</b> </p>	<p>                     May 8, 2020                      May 8, 2020                      Consumer Product Recall                      Electrical Products                      Health Canada                      Product Safety                      General Public (GP)                      (Generated by system number)                 </p>	<a href="#">Report a Concern</a>
<a href="#">Affected products</a>	<a href="#">What you should do</a>	
<h3>Summary</h3> <ul style="list-style-type: none"> <li>• <b>Product:</b> Pass &amp; Seymour Commercial-Grade Tamper Resistant Duplex Receptacle</li> <li>• <b>Issue:</b> The receptacles can cause the plug blades on electrical cords to overheat, posing a burn hazard.</li> <li>• <b>What to do:</b> Immediately stop using the receptacles and contact the company for a refund or replacement.</li> </ul>		
<h3>Affected Products</h3> <p>Pass &amp; Seymour Commercial-Grade Tamper Resistant Duplex Receptacle</p>		
<h3>Product Description</h3> <p>This recall involves Legrand / Pass &amp; Seymour commercial-grade tamper resistant duplex electrical receptacles.</p> <p>The model number is printed on the labels of the individual product boxes or cartons. "Legrand" is printed on the back of the receptacles. The following manufacturing date codes can be found on the outside of the carton: 43U, 44U, 45U, 46U, 47U, 48U, 49U, 50U, 51U, 52U, 53U, 01V, 02V.</p> <p>The following manufacturing date codes may also be found hot-stamped on the back of the device(s): "MU", "NU", "PU" and "AV".</p>		

The following model numbers are included in the recall:

#### Model Numbers

TR15GRY	TR26242BK	TR26352	TR5252
TR15I	TR26252	TR26352BK	TR5252GRY
TR15LA	TR26252BK	TR26352BKCC8	TR5252I
TR15W	TR26252GRYCC8	TR26352GRY	TR5252LA
TR20	TR26252I	TR26352GRYCC8	TR5252W
TR20BK	TR26252LACC8	TR26352I	TR5352
TR20CC8	TR26252W	TR26352LACC8	TR5352BK
TR20GRY	TR26252WCC8	TR26352RBK	TR5352GRY
TR20I	TR26342BK	TR26352RGCC6	TR5352I
TR20ICC8	TR26342GRY	TR26352NICC6	TR5352LA
TR20LA	TR26342I	TR26352RW	TR5352W
TR20LACC8	TR26342LA	TR26352W	WR20TR
TR20W	TR26342W	TR26352WCC8	WR20TRGRY
TR20WCC8			WR20TRGRYCC8
			WR20TRI
			WR20TRLA
			WR20TRW
			WR20TRWCC8

#### Hazard Identified

A manufacturing error within the receptacles could lead consumers to incorrectly force the plug into the receptacle, causing the plug blades to overheat, posing a burn hazard to the consumer.

As of April 28, 2020, the company has received no reports of incidents in Canada, and no reports of injuries.

#### Number Sold

Approximately 57,800 units of the affected product were sold in Canada.

#### Time Period Sold

The affected products were sold from October 2019 to February 2020.

## Place of Origin

Manufactured in Mexico

## Companies

### Distributor

Legrand / Pass & Seymour, Inc.  
Syracuse  
New York  
UNITED STATES

## What you should do

**Consumers should immediately unplug any electrical cords from the outlet and stop using the wall outlet or receptacle and contact Pass & Seymour for a refund or replacement.**

For more information, consumers may contact Legrand Canada toll-free at 1-800-723-5175 between 8 a.m to 5 p.m. ET Monday through Friday, or [online](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the Consumer Product Incident Report Form (<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html>).

This recall is also posted on the [OECD Global Portal on Product Recalls website](http://globalrecalls.oecd.org/) (<http://globalrecalls.oecd.org/>). You can visit this site for more information on other international consumer product recalls.

## Images

Image 1. Front view of recalled receptacle with packaging and model number circled in red



Image 2. Rear view of recalled receptacle with packaging with arrow pointing to location of date code



Image 3. Rear view of recalled receptacle with location of date code circled



Image 4. Outside view of carton with location of date code circled





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