



RETURNING ONLINE ORDERS

Thank you for ordering from Legrand!
If you wish to return any item(s) that you purchased, please follow the instructions below:

MARK the item(s)

Indicate the item(s) that you are returning on the duplicate packing slip that was included in your package.

PACK it up

Remove all previous labels from the box and place the packing slip, along with the item(s) you are returning inside. Refer to the packing instructions on the back side of the shipping label.

Include your return address on the red shipping label, apply to the outside of the box and ship to:

Legrand
351 Crestmont Drive
Fort Mill SC 29708
ATTN: RMA

SHIP it out

You can either choose to have the package picked up from your home or office by scheduling a pickup at [fedex.com](https://www.fedex.com) or calling 1.800.463.3339, or drop it at the FedEx location nearest you.

Get your refund

A refund will be issued to the card you used to make your purchase after the item(s) have been received and processed.

All returns must be made within 60 days of invoice.

If you have any questions, call us at 1.877.295.3472, option #1 during our hours of operation: 8AM-5PM EST, Monday-Friday.