Wattstopper

Hardware and 1st Year Remote Support Warranty For LMJA-8300-x

Part No. RACCESS-6

Connected Services (RACCESS) is hardware, installed on a compatible lighting control system, that enables secure access for remote diagnostics and real-time technical support from the Legrand Remote Operations Center (ROC). RACCESS enables the remote connectivity required to add a Wattstopper Enhanced Warranty or Wattstopper TechnologyEnabled Service Contract. This will enable the ROC to remotely connect to your lighting controls system to provide immediate support, addressing many issues remotely that used to require an on-site visit for resolution.

Features & Benefits

- Remote diagnostic support for start-up and troubleshooting
- Real-time system overview and training for facility managers/personnel
- Relocatable cellular antenna
- Customer-initiated remote diagnostic testing with notification of device problems
- Factory-provided programming and configuration
- Dedicated cellular modem for a secure connection
- Dedicated priority access to Legrand Level 2 support experts

Specifications

General Info

Product Line	Wattstopper	UPC Number	754182941827
Country Of Origin	United States		

Additional Information

Security	Yes