



Wattstopper offers three levels of phone support service agreements through our remote operations center(ROC). Our 1st level phone support (RSVC-PHNE) provides a dedicated response team 8am to 6pm Central Time, weekdays. Our 2nd level support (RSVC-PHNE-LG) provides a dedicated response team 8 am to 6 pm Central Time, weekdays for large lighting control systems that exceed 250 network bridges, 2 LMJA Segment Managers, or projects with custom programming. Our 3rd level support (RSVC-PHNE-24) provides 24hour / 7 days a week dedicated response team for any size system. This level of support is focused on time sensitive and life-critical businesses like hospitals or research facilities.

## Features & Benefits

Dedicated Response Team

Remote Diagnostic and Troubleshooting Support

Reduces on-site labor costs by conducting remote assessment first

Choose between standard operating hours or 24/7 support

## Specifications

### General Info

Product Line	Wattstopper	Country Of Origin	United States
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