



Frequently Asked Questions

for the adorne® and radiant® RFLC/Wi-Fi Ready Product Discontinuation

What products are impacted?

All products within the adorne® and radiant® RFLC/Wi-Fi Ready solutions. View the full list of impacted products [here](#).

Will installed systems still work after you stop selling the product?

Yes. Existing and newly purchased product will remain fully operational, including remote connectivity, Alexa and Google Assistant support, and third-party drivers. We will maintain and update product software into the foreseeable future.

Will technical support for adorne® and radiant® RFLC/Wi-Fi Ready products continue to be available?

Yes.

What should I do if I have projects specified/priced with adorne® and radiant® RFLC/Wi-Fi Ready products?

You have two options:

1. Move the project to Legrand's new adorne® or radiant® with Netatmo platform, which offers all the same features and more.
2. If you need product for existing jobs that are specified, please let Tom Cunningham (tom.cunningham@legrand.com) know so accommodations can be made.

Will Legrand continue to honor the adorne® and radiant® RFLC/Wi-Fi Ready product warranty?

All warranties will continue to be honored. Existing and newly purchased product will remain fully operational including remote connectivity, Alexa and Google Assistant support, and 3rd party drivers. We will maintain and update product software into the foreseeable future.

What if I need to replace an adorne® or radiant® RFLC/Wi-Fi Ready device, but Legrand is out of stock for good?

We will maintain inventory to accommodate warranty coverage.



Will Legrand continue cloud support for existing systems?

Yes. Existing and newly purchased product will remain fully operational including remote connectivity, Alexa and Google Assistant support, and 3rd party drivers. We will maintain and update product software into the foreseeable future so our customers can continue to enjoy their products.

Will adorne® or radiant® RFLC/Wi-Fi Ready products still work with Crestron, Control4, Elan, RTI, or URC systems that uses a Legrand Driver?

Yes. Existing and newly purchased product will remain fully operational including remote connectivity, Alexa and Google Assistant support, and 3rd party drivers. We will maintain and update product software into the foreseeable future. We have additionally published our open API for the LC7001 controller so that anyone who desires can create integrations with the adorne® and radiant® RFLC/Wi-Fi Ready solution. The API can be accessed [here](#).

Will older RFLC product such as Miro or Lightsense be affected?

Yes, most of the older RFLC technology products have already been discontinued. There is no impact on how the systems or products operate. This change impacts only new product sales/availability. How they work, and how they interoperate, will work well into the future.

Will Legrand make a product that bridges the adorne® and radiant® RFLC/Wi-Fi Ready solutions and the newer smart lighting systems together?

Legrand lighting systems work with Alexa and Google Assistants today. Either of those two platforms are the best way to bridge together the systems. For example, via the Alexa app you can have full control over the adorne® and radiant® RFLC/Wi-Fi Ready devices as well as the new adorne® or radiant® with Netatmo solutions or a radiant® with Wi-Fi system.

Will Legrand take back unsold stock of adorne® and radiant® RFLC/Wi-Fi Ready products for a refund?

Products that qualify for return under the parameters of Legrand's standard return process can be returned.