

Introducing:

WATTSTOPPER[®] CONNECTED SERVICES



YOU'VE NEVER BEEN BETTER CONNECTED TO A NETWORK OF LIGHTING CONTROL SYSTEM SUPPORT.

Introducing a bright new idea that makes installing a Digital Lighting Management (DLM) or Architectural Dimming (AD) lighting control system faster, easier, and much more headache-free. **Wattstopper Connected Services** from Legrand puts a dedicated support team in your pocket — with secure, remote support and troubleshooting assistance just a phone call away. Suddenly installation is more simple and streamlined. Day-to-day use of your Wattstopper system is no longer full of stress and costly delays. Even simple requests can be handled quickly and easily. These services will continue to expand in the future to ensure you are getting the maximum energy savings and functionality over the life of your system. It's the ultra secure, ultra convenient way to bring you peace of mind. Whether you're a specifier, contractor, or end-user, **Wattstopper Connected Services** is your go-to resource for quick and easy system support. Contact your Wattstopper representative to find out if your system is eligible.

designed to be better.™

 **legrand**[®]

SECURITY AND RELIABILITY YOU CAN COUNT ON.

Wattstopper's remote cellular connection is completely independent of your company's IT networks.



Upon request, your DLM or AD system communicates via a secure connection to our ROC, who addresses local system changes.

Keep your system connected to a powerful, remote Wattstopper support team, and enjoy a host of benefits:

UP AND RUNNING — FLAWLESSLY

Verify your system readiness via device health checks, giving you the most efficient start-up and commissioning process possible.

YOUR HOTLINE FOR SYSTEM SUPPORT

Optimizing your building's performance is easy with your direct, dedicated connection to a system expert. Wattstopper is your "always-on-call" virtual facility team member.

SWIFT RESPONSE TIME

Requests to change schedules and settings that used to take weeks due to technician lag time can now be done remotely and quickly.

UNMATCHED WARRANTY

Legrand's Enhanced 1st Year Warranty goes beyond the average warranty, bundling valuable remote services like a dedicated tech support phone line, diagnostic reports, and more. So you can be sure your system is stabilized and at peak performance once it's commissioned.

SPECIFIERS

Ensure high customer satisfaction

- Trust your reputation to the company that offers the best post-sales support system in the industry.
- Response time matters. Count on Wattstopper for the speediest service when changes inevitably come.

CONTRACTORS

Stay on time and on budget

- Streamline installation with device detection and real-time troubleshooting.
- Close out jobs faster with support for punch list items and last minute sequence of operations changes.

END USERS

Enjoy quick and easy support

- No worries if you ever get stumped or have a question — just count on your remote expert.
- Changes to schedules and settings that once required a service visit can be done remotely immediately.

System Requirements for Wattstopper Connected Services:

New DLM projects that have a Wattstopper Segment Manager LMSM-3E or LMSM-6E and Segment Manager user interface software version 2.2.x or later. Projects must have SCOM (on-site start-up), SDRAW (design services) and an LMSM-ENC1 or LMNC-x networked cabinet.

New Architectural Dimming systems using any InFusion processor.

