Save Time & Money

with Remote Monitoring and Management using Domotz PRO

Designed for professional integrators, the Domotz PRO network management software simplifies installations and allows for remote monitoring and tech support of Nuvo devices directly from the Domotz PRO app or web dashboard.

Features of Domotz PRO for Nuvo Devices:

- Remote troubleshooting and dedicated Manufacturer Support*
- Automatic device discovery with model and software version
- Remote monitoring of Player Portfolio zone status
- Remote power management and device reboot
- Networking status and connection history
- Alerts for network status, device offline, and when new devices detected

The innovative Domotz PRO Manufacturer Support* feature allows installers to share access to their customer networks with Nuvo tech support for real-time, collaborative troubleshooting.

Using Manufacturer Support is incredibly simple:

- After device discovery, a Manufacturer Support tile will appear on the app dashboard.
- Installer grants Nuvo tech support temporary access to the device
- Quickly and efficiently resolve issues
- Installer ends support session and remote access to network

*The remote management system for Nuvo devices requires a Domotz software agent running on a network to continuously monitor devices and facilitate remote access. The Domotz Box is recommended for professionals installing Domotz PRO on customer networks; it can be purchased from Domotz.