

WARRANTY SUMMARY

PRODUCT WARRANTIES

BASIC PRODUCT WARRANTY

- Guarantee:** Product warranty covers product form and function repair or replacement from the time of purchase, no labor.
- Duration:** Limited Lifetime on ORTRONICS and QUIKTRON copper, fiber, A/V connectivity & assemblies; 5 Years for all other passive products; 1 year for active products.
- Explanation:** This basic product warranty is issued when material is purchased from an approved distributor.

PRODUCT AND 25-YEAR CERTIFIED INSTALLATION WARRANTY

- Guarantee:** Product Warranty covers product form and function repair or replacement from the time of purchase, plus labor.
- Duration:** Limited Lifetime on ORTRONICS and QUIKTRON copper, fiber, A/V connectivity & assemblies; 5 Years for all other passive products; 1 year for active products, PLUS 25-Years for approved cable manufacturer and labor coverage.
- Explanation:** Products installed by Ortronics certified contractor (CIP-ESP, CIP, CI) in good standing include CLARITY, TECHCHOICE and QUIKTRON connectivity with cable from an approved manufacturer (found at www.legrand.us). All requirements of the Ortronics Certification and Warranty program must be met and warranty submitted through ConCert portal for approval.

APPLICATION ASSURANCE WARRANTIES

25-YEAR APPLICATION WARRANTY

- Guarantee:** Product warranty covers product form and function repair or replacement from the time of purchase including labor, plus application assurance for TIA-568 based horizontal and backbone premises structured cabling systems when CLARITY, TECHCHOICE or INFINIUM patch cables are used.

Duration: Limited Lifetime Product Warranty on CLARITY, TECHCHOICE or INFINIUM patch cords and connectivity; 25-Years for approved cable manufacturer and labor costs.

Explanation: Products installed by Ortronics certified contractor (CIP-ESP, CIP) in good standing include CLARITY, TECHCHOICE or INFINIUM connectivity with cable from an approved manufacturer (found at www.legrand.us). Applicable CLARITY, TECHCHOICE or INFINIUM patch cords must be used in channel. All requirements of the Ortronics Certification and Warranty program must be met and warranty submitted through ConCert portal for approval.

nCOMPASS™ STANDARD PERFORMANCE WARRANTY

Guarantee: Product warranty covers product form and function repair or replacement from the time of purchase including labor, plus improved standard performance assurance (as defined on applicable nCompass Data Sheet) for TIA-568 and ISO/IEC based horizontal and backbone premises structured cabling systems when TECHCHOICE or INFINIUM patch cables are used.

Duration: Lifetime Warranty for TECHCHOICE, INFINIUM and Superior Essex listed on relevant nCompass data sheets.

Explanation: Products installed by Ortronics certified contractor (CIP-ESP, CIP) in good standing. All requirements of the Ortronics Certification and Warranty program must be met and warranty submitted through ConCert portal for approval.

nCOMPASS LIMITED LIFETIME WARRANTY

Guarantee: Product warranty covers product form and function repair or replacement from the time of purchase including labor, plus premium performance assurance (as defined on applicable nCompass Data Sheet) for TIA-568 and ISO/IEC based horizontal and backbone premises structured cabling systems when CLARITY or INFINIUM patch cables are used.

Duration: Lifetime Warranty for CLARITY, INFINIUM and Superior Essex listed on relevant nCompass data sheets.

Explanation: Products installed by Ortronics certified contractor (CIP-ESP, CIP) in good standing. All requirements of the Ortronics Certification and Warranty program must be met and warranty submitted through ConCert portal for approval.